Class 2.

Leadership. Motivation. Teams, Groups, and Teamwork.

Self-assessment tests

1. Teams occur when a number of people have \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ and recognise that their personal success is dependent on the success of others.

 **A**. A common goal

 B. A shared work environment

 C. Similar jobs

 D. The same manager

2. Groups, which are formed as the consequence of organisational structure and work division are known as:

 A. Informal groups

 B. Target groups

 C. Operational groups

 **D.** Formal groups

3. Which of these is a way for a team leader to motivate their team members?

Select one option.

A. By limiting development

B. By comparing staff performance

C. By limiting staff creativity

**D**. By minimising criticism